# **E-RESOURCE CENTER**

### **D** Review Sheet for "Law Enforcement" Unit

#### Instructions:

- Review the main ideas from the unit in the text.
- Test your understanding by completing the questions. If you want help answering the questions, go to exercise 2, "Understanding the changing concept of policing."

# **Changing Concepts in Policing**

Since the 1960s, police departments across the country have gone through many reforms aimed at addressing the growth in urban crime and an increase of public anger against police aggression. Many of these reforms focused on improving the efficiency of the police, like responding to calls or processing investigations quicker. This, however, did not necessarily improve police effectiveness. To do this, the reforms had to focus, for example, on training the police to take time talking and listening to the victims and witnesses of a crime, and getting to know the members of a community. Improving police effectiveness gave birth to two new major methods of policing called community policing and problem-oriented policing.

## Explain the difference between community policing and problem-oriented policing.

Explain how the concept of broken windows is connected to community policing.